

## AI in the Workplace

**Directions:** Read the following ways in which AI is already replacing human workers. Select one of the jobs. If you had a meeting with one of the leaders of these companies, what arguments would you present to them to hire employees to do this work rather than AI?

- **Customer Service Representatives:** AI chatbots and verbal assistants have replaced call centers for customer service support.
- **Warehouse Staff:** AI-powered robots stack shelves, organize products, and prepare shipments for delivery.
- **Delivery Drivers:** Self-driving cars and delivery robots have replaced delivery drivers.
- **Cashiers:** Digital kiosks have replaced human cashiers in grocery stores, restaurants, and shopping centers.
- **Writers:** AI-generated articles have replaced articles written by journalists.

**JOB:** \_\_\_\_\_

Describe three reasons that a human should do this job instead of AI:

1. \_\_\_\_\_

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2. \_\_\_\_\_

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3. \_\_\_\_\_

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